

# Community Transport Guide for Norfolk

June 2006



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# Norfolk Community Transport Guide

## June 2006

### **Introduction**

This guide is brought to you by the two former Rural Transport Partnerships in Norfolk.

Its purpose is to provide details on the various community and voluntary transport schemes operating across the county.

Community and voluntary transport schemes rely heavily on volunteers and most are designed to meet the needs of the people in their community, apart from some larger schemes operating across districts areas or countywide.

Schemes are mostly available for everybody to use and many mini-buses are also available for group hire.

The majority of minibuses used by the schemes are accessible for wheelchair users.

The schemes listed by district to make it easier to locate what is available within a limited area.

These schemes have been designed with you in mind and they are there to be used. Please do not hesitate to contact any scheme mentioned in this booklet to help you with your transport needs.

Volunteers are always required for community transport schemes. People using their own cars are needed for community car schemes and mini-bus schemes are always on the lookout for drivers.

If you have some free time and would like to volunteer, please contact any of the schemes in your area.

## **Age Concern Thetford and District**

Riversdale, Tanner Street  
Thetford  
Norfolk IP24 2BQ

**Tel 01842 - 750088**

### **The Service**

- Door to Door Shopping Service
- West Suffolk Hospital Visiting Service

### **Catchment Area**

- Thetford and District

### **Notes**

- Escorts available
- Wheelchair accessible

## **Ashill Village Aid Car Scheme**

**Tel 01760- 441404**

### **The Service**

- Community Car Scheme

### **Catchment Area**

- Ashill village

### **Notes**

- Medical journeys and hospital visits

# **Attleborough Community Car Scheme**

**Tel 01953-452846**

## **The Service**

- Community Car Scheme

## **Catchment Area**

- Attleborough/Besthorpe

## **Notes**

- The service is available to people without access to their own transport or who cannot drive for medical reasons

# **Banham Wheels**

**Tel 01953-887957**

## **The Service**

- Banham Wheels Community Car Scheme

## **Catchment Area**

- Banham

## **Notes**

- Medical appointments only

# **Beetley Community Car Scheme**

**Tel 01362-860750**

The Service

- Community Car Scheme

Notes

- 

Medical visits. Compassionate visits also considered

# **Besthorpe Community Car Scheme**

**Tel 01953-452846**

**The Service**

- Community Car Scheme

**Catchment Area**

- Attleborough/Besthorpe

**Notes**

- The service is available to those without access to own transport or who cannot drive for medical reasons

# **Brisley Community Car Scheme**

**Tel 01362-668543**

## **The Service**

- Community Car Scheme

## **Catchment Area**

- Brisley

# **Carbrooke Community Car Scheme**

**Tel 01362-850778**

## **The Service**

- Community Car Scheme

## **Catchment Area**

- Carbrooke

## **Notes**

- Medical journeys and connection to other forms of transport

## **Car Link**

Belmore Business Park  
Belmore Road  
Norwich, Thorpe St. Andrew  
NR7 0PT

**Tel 01603 700657**

### **The Service**

· A volunteer car scheme providing journeys for people who don't have access to other suitable transport. CarLink relies on volunteer drivers from towns and villages local to the clients

### **Catchment Area**

· Norfolk

## **Dereham Community Car Scheme**

**Tel 01362-690207**

### **The Service**

· Community Car Scheme

### **Catchment Area**

· Parish Boundary of Dereham

### **Notes**

· All journeys medically related, including hospital visits for the elderly and feeder links for those in the community unable to get on and off public transport

# **Great Hockham Community Car Scheme**

**Tel 01953-498749**

## **The Service**

- Community Car Scheme

## **Catchment Area**

- Hockham Parish

## **Notes**

- Medical related journeys only

# **Gressenhall Community Car Scheme**

Tel 01362-860370

## **The Service**

- Community Car Scheme

## **Catchment Area**

- Gressenhall Parish

## **Notes**

- Medical related journeys only

# **ITS - Integrated Transport Solutions**

Dough Bennett, ITS Project Manager  
Passenger Transport Unit  
County Hall  
Martineau Lane  
Norwich NR1 2SG

**Tel 01603-224367**

## **The Service**

- Providing health and well-being through the provision of an integrated transport service.
- Co-ordination of health related journeys.

## **Catchment Area**

- Whole of Breckland and South Norfolk

# **Kenninghall Community Car Scheme**

**Tel 01953-887028**

## **The Service**

- Community Car Scheme

## **Catchment Area**

- Kenninghall

## **Notes**

- Non profit making service

## **Kickstart Norfolk**

10 Royson Way

Dereham NR19 1WD [kick-admin@btconnect.com]

**Tel 01362-699923**

### **The Service**

- Moped Loan Scheme for age group 16-65 to access work or training

### **Catchment Area**

- Norfolk

### **Notes**

- To ride a moped you must have at least a provisional licence

## **Longham Community Car Scheme**

**Tel 01362-687231**

### **The Service**

- Community Car Scheme

### **Catchment Area**

- Longham

### **Notes**

- Hospital visiting & medical appointments
- Connection to public transport

# **Lyng and Elsing Community Car Scheme**

**Tel 01603-872384**

## **The Service**

- Community Car Scheme

## **Catchment Area**

- Lyng and Elsing

## **Notes**

- Medical appointments
- Feeder connection to public transport

# **Mattishall Community Car Scheme**

**Tel 01362 858376**

## **The Service**

- Community Car Scheme

## **Catchment Area**

- Mattishall

## **Notes**

- Medical appointments

# **Mileham Community Car Scheme**

**Tel 01328 701376**

## **The Service**

- Community Car Scheme for medical appointments

## **Catchment Area**

- Mileham

## **Notes**

- Medical appointments

# **Multi Mobile @ Keystone**

10 White Hart Street  
Thetford  
Norfolk IP24 1ET

**Tel 01842-754639**

**Mobile 07747-822944**

## **The Service**

- A mobile resource centre that can be used for a range of activities such as a classroom, IT suite, cinema, play schemes etc.
- Also mini-bus available for hire

## **Catchment Area**

- Can be hired by any group or community in Norfolk

# **Mundford Community Car Scheme**

**Tel 01842-878872**

## **The Service**

- Community Car Scheme

## **Catchment Area**

- Mundford

## **Notes**

- Service provided for medical appointments
- Hospital/Care Home visiting
- Feeder connection to Public Transport

# **Necton Community Car Scheme**

**Tel 01760-722188**

## **The Service**

- Community Car Scheme

## **Catchment Area**

- Available to residents of Necton only

## **Notes**

- Medical appointments only

# **New Buckenham Community Car Scheme**

**Tel 01953-860125**

## **The Service**

- Community Car Scheme

## **Catchment Area**

- New Buckenham

## **Notes**

- Medical journeys considered and feeder connection to public transport

# **Old Buckenham Community Car Scheme**

**Tel 01953-452670**

## **The Service**

- Community Car Scheme

## **Catchment Area**

- Old Buckenham

## **Notes**

- Service is subsidised by Parish Council and Breckland Council

# **Saham Community Car Scheme**

**Tel 01953-882874**

## **The Service**

- Community Car Scheme

## **Catchment Area**

- Saham residents only

## **Notes**

- Medical appointments including hospital journeys and feeder connection links to Public Transport

# **Sporle with Palgrave Village Aid Scheme**

**Tel 01760-722119**

## **The Service**

- Community Car Scheme

## **Catchment Area**

- Sporle with Palgrave residents

## **Notes**

- All medical journeys considered and feeder connection links to Public Transport and Coach Services

# **Swaffham Community Transport Project**

Swaffham Community Centre  
The Campingland  
Swaffham  
Norfolk PE37 7HT

**Tel 01760-720906**

## **The Service**

- Dial-a-bus
- Shop mobility

## **Catchment Area**

- Swaffham and District

## **Notes**

- Membership Registration
- Wheelchair accessible

# **Watton Community Car Scheme**

**Tel 01953-884797**

## **The Service**

- Community Car Scheme

## **Catchment Area**

- Watton

## **Notes**

- A service is provided for the elderly, with medical journeys considered and feeder connection links to Public Transport and Airports

# Whissonsett Community Car Scheme

**Tel 01328-700467**

## **The Service**

- Community Car Scheme

## **Catchment Area**

- Parish Boundary of Whissonsett

## **Notes**

- Medical journeys, Veterinary visits and feeder connection links to Public Transport

## **End of Breckland Schemes**

## **Aldborough Community Bus**

St Annes Cottage  
The Green  
Aldborough NR11 7AA

**Tel 01263-761580**

### **The Service**

- A scheduled service running weekdays to different destinations
- Mini-bus also available for group hire

### **Catchment Area**

- The area around Holt, North Walsham, Aylsham, Wroxham and Norwich

### **Notes**

- Low step access

## **Aylsham Care Trust**

121 Norwich Road  
Euring Close  
Aylsham NR11 6LQ

**Tel 01263-734578**

### **The Service**

- Mini-bus shopping and lunch club service
- Car service available for medical appointments

### **Catchment Area**

- Marsham, Cawston, Corpusty, Saxthorpe and Aylsham

**Notes** · Wheelchair accessible

## **Car Link**

Belmore Business Park  
Belmore Road  
Norwich, Thorpe St. Andrew  
NR7 0PT

**Tel 01603 700657**

### **The Service**

- A volunteer car scheme providing journeys for people who don't have access to other suitable transport. CarLink relies on volunteer drivers from towns and villages local to the clients

**Catchment Area** Norfolk

## **Kickstart Norfolk**

10 Royson Way  
Dereham NR19 1WD

**Tel 01362-699923**

### **The Service**

- Moped Loan Scheme for age group 16-65 to access work or training

**Catchment Area**

- Norfolk

### **Notes**

- To ride a moped you must have at least a provisional licence

## **North Walsham Area Community Transport Association - Aylsham Area**

Oaks Lodge

New Road

North Walsham NR28 9DE

**Tel 01692-500840**

### **The Service**

· Mini-bus dial-a-ride: To Aylsham Mondays and 1st Saturday each month. To Dereham Thursdays. To Norwich Friday pm

### **Catchment Area**

· Parishes in the Reepham and Aylsham Area

### **Notes**

· The service is available to people without access to their own transport and for those with no access to appropriate public transport.

Wheelchair accessible on request

## **North Walsham Area Community Transport Association Coltishall-Wroxham Area**

Oaks Lodge

New Road

North Walsham NR28 9DE

**Tel 01692-500840**

### **The Service**

· Mini-bus dial-a-ride to Wroxham from surrounding

villages

### **Catchment Area**

- Surrounding villages including Horstead and Coltishall

### **Notes**

- The service is available to people without access to their own transport and for those with no access to appropriate public transport
- Wheelchair accessible on request

## **Norwich Door to Door**

Room 81 [www.norwichdoortodoor.org.uk](http://www.norwichdoortodoor.org.uk)  
Norwich Community Hospital  
Bowthorpe Road  
Norwich NR2 3UD

**Tel 01603-776735**

### **The Service**

- A mini-bus dial-a-ride service for all people who find it very difficult or impossible to use the existing public transport buses or the volunteer car service. The fully wheelchair accessible vehicles can take members to visit the doctor and clinics, go shopping, pursue further education opportunities, make social trips or go to work

**Catchment Area** · Greater Norwich

**Notes** A charity service, annual membership required

## **Reepham Rover**

32 Sun Barn Road  
Reepham NR10 4JY

**Tel 01603-870426**

### **The service**

- Mini-bus shopping and community journey service

### **Catchment area**

- Reepham

### **Notes**

- Mini-bus is wheelchair accessible

## **South Walsham Car Scheme**

Broadlodge  
Fleet Lane  
South Walsham NR13 6ED

**Tel 01603-270274**

### **The Service**

- Voluntary car scheme to transport the elderly and infirm to medical appointments

### **Catchment Area**

- South Walsham Parish

## **Taverham PATCH**

7 Binyon Gardens  
Taverham,  
Norwich NR8 6SR

**Tel 01603 866688**

### **The Service**

- A voluntary car scheme for people who don't have access to suitable alternative transport

### **Catchment Area**

- Taverham Parish

## **Wroxham, Hoveton and Belaugh Community Care**

April Cottage  
Meadow Drive  
Hoveton NR12 8UN

**Tel 01603-784455**

### **The Service**

- Community car scheme available for health related journeys to hospital, doctors, opticians, dentists and chiropodists

### **Catchment Area**

- Wroxham, Hoveton and Belaugh

### **Notes**

- Open to everyone

**End of Broadland Schemes**

## Car Link

Belmore Business Park  
Belmore Road  
Norwich, Thorpe St. Andrew  
NR7 0PT

**Tel 01603 700657**

### **The Service**

· A volunteer car scheme providing journeys for people who don't have access to other suitable transport. CarLink relies on volunteer drivers from towns and villages local to the clients

**Catchment Area** Norfolk

## Great Yarmouth Door-to-Door

Centre 81  
Tar Works Road  
Great Yarmouth NR30 1QR

**Tel 01493-332253**

### **The Service**

· A mini-bus dial-a-ride service for anybody unable to use other forms of transport due to disability or infirmity

### **Catchment Area**

· Great Yarmouth Borough

### **Notes**

- £5 joining fee
- £3 annual membership
- Wheelchair accessible

## **Kickstart Norfolk**

10 Royson Way

Dereham NR19 1WD ([kick-admin@btconnect.com])

**Tel 01362-699923**

### **The Service**

- Moped Loan Scheme for age group 16-65 to access work or training

### **Catchment Area**

- Norfolk

### **Notes**

- To ride a moped you must have at least a provisional licence

## **End of Great Yarmouth Schemes**

## **Age Concern Fakenham and District Mini-bus Service**

**Tel 01328-821700  
between 8am and 6pm**

### **The Service**

· A mini-bus which runs daily designated routes in and around Fakenham and must be booked in advance. Also group hire

### **Catchment Area**

· Approx. 12 mile radius of Fakenham

### **Notes**

· Users must be over 50 years old. Others may use the service at the discretion of the scheme  
· Wheelchair accessible

## **Age Concern North Norfolk (East)**

42 Wades Way  
Trunch NR28 0PW

**Tel 01263-722500 Mobile 07747-624305**

### **The Service**

· Mini-bus door-to-Door service for the disabled and elderly people who are unable to use public transport. Mini-bus also available for group hire

### **Catchment Area**

· Mundesley to Eccles and round through Wroxham and North Walsham

**Notes** · Wheelchair accessible

## **Age Concern Sheringham and District Dial-a-ride**

35B Cremer Street  
Sheringham NR26 8DZ

**Tel 01263 822552**

### **The Service**

- A mini-bus dial-a-ride service running Monday to Friday
- Also Group Hire
- Hospital Car Service

### **Catchment Area**

- Mundesley to Fakenham

### **Notes**

- The service is primarily for the over 50's frail and disabled
- Group hire open to all
- Wheelchair accessible

## **Aldborough Community Bus**

St Annes Cottage  
The Green  
Aldborough NR11 7AA

**Tel 01263-761580**

### **The Service**

- A scheduled service running weekdays to different destinations
- Mini-bus also available for group hire

### **Catchment Area**

- The area around Holt, North Walsham, Aylsham,

Wroxham and Norwich

## **Notes**

Low step access

## **Car Link**

Belmore Business Park

Belmore Road

Norwich, Thorpe St. Andrew

NR7 0PT

**Tel 01603 700657**

## **The Service**

· A volunteer car scheme providing journeys for people who don't have access to other suitable transport. CarLink relies on volunteer drivers from towns and villages local to the clients

**Catchment Area** Norfolk

## **Holt Area Caring Society**

14B Reepham Road

Briston NR24 2LJ

([cowern@ukf.net](mailto:cowern@ukf.net))

Tel 01263-711243

## **The Service**

· Transport help for anyone who is a patient of the Holt medical practice to any medical appointment

## **Catchment Area**

· Area covered by Holt Medical Practice

## **Kickstart Norfolk**

10 Royson Way

Dereham NR19 1WD

[kick-admin@btconnect.com]

**Tel 01362-699923**

### **The Service**

- Moped Loan Scheme for age group 16-65 to access work or training

**Notes** · To ride a moped you must have at least a provisional licence

## **Langham Community Car Service**

c/o 30 Binham Road

Langham

Holt NR25 7AB

**Tel 01328-830605**

### **The Service**

- Taking house-bound people to medically associated appointments

### **Catchment Area**

- Langham village

### **Notes**

- Other journeys considered at discretion of drivers

## **North Walsham Area Community Transport Association - Area East**

Oaks Lodge  
New Road  
North Walsham NR28 9DE

**Tel 01692-500840**

### **The Service**

- Mini-bus dial-a-ride from certain north east Norfolk parishes to North Walsham and Stalham

### **Catchment Area**

- Parishes in the eastern area of North Norfolk

### **Notes**

- The service is available to people without access to their own transport and for those unable to use public transport
- Minibus available for private hire
- Wheelchair accessible on request
- Medi-ride available

## **North Walsham Area Community Transport Association - Area West**

Oaks Lodge  
New Road  
North Walsham NR28 9DE

**Tel 01692-500840**

### **The Service**

- Mini-bus dial-a-ride: To Holt

### **Catchment Area**

- Parishes to the south and west of Holt within an approximately 5 mile radius

### **Notes**

- The service is available to people without access to their own transport and for those with no access to appropriate public transport
- Minibus available for private hire
- Wheelchair accessible on request

## **West Norfolk Community Transport Project**

St Augustine's Healthy Living Centre  
Columbia Way, Kings Lynn  
Norfolk PE30 2LB

[wnct@btconnect.com](mailto:wnct@btconnect.com)

**Tel 01553-776971**  
**01553-776142**

### **The Service**

- Dial-a-bus: **Tel 01553 770310**
- Medi-bus, Shopmobility

### **Catchment Area**

- North West Norfolk around Wells / Fakenham area

### **Notes**

- Wheel Chairs available for loan
- Membership Registration
- Wheelchair accessible

## **Weybourne Shopper Service**

35B Cremer Street  
Sheringham NR26 8DZ

**Tel 01263-822552**

### **The Service**

· A Friday morning dial-a-ride service from Weybourne to Holt, · available for everybody

### **Catchment Area**

· Weybourne, Salthouse and Kelling

### **Notes**

· Wheelchair accessible

## **End of schemes in North Norfolk**

## **British Red Cross Norfolk Branch**

British Red Cross  
Norfolk Branch  
Coronation Road  
Norwich NR6 5HD

**Tel 01603-253410**

### **The Service**

Car scheme and mini-bus service when public transport is inappropriate or inaccessible due to age or disability. This service covers hospital and doctors visits, shopping, visiting friends and transfers between nursing homes

### **Catchment Area**

- Mainly Norwich

### **Notes**

- Wheelchair accessible

## **Car Link**

Belmore Business Park  
Belmore Road  
Norwich, Thorpe St. Andrew, NR7 0PT

**Tel 01603 700657**

### **The Service**

- A volunteer car scheme providing journeys for people who don't have access to other suitable transport. CarLink relies on volunteer drivers from towns and

villages local to the clients

## **Norwich Door to Door**

([www.norwichdoortodoor.org.uk](http://www.norwichdoortodoor.org.uk))

Room 81

Norwich Community Hospital

Bowthorpe Road

Norwich NR2 3UD

**Tel 01603-776735**

### **The Service**

· A mini-bus dial-a-ride service for all people who find it very difficult or impossible to use the existing public transport buses or the volunteer car service. The fully wheelchair accessible vehicles can take members to visit the doctor and clinics, go shopping, pursue further education opportunities, make social trips or go to work

### **Catchment Area**

· Greater Norwich

### **Notes**

· A charity service - annual membership required

## **Norwich Shopmobility**

Norwich Shopmobility  
Castle Mall  
Norwich NR1 3DD

**Tel 01603-766430**

### **The Service**

- Hires manual and electric wheelchairs and scooters to be used within the inner ring road. Users must be a member of the scheme, which costs £5 per year

### **Catchment Area**

- Anyone can make use of this scheme within the city centre

## **St Christopher's Coaches**

70 Templemere  
Sprowston Road  
Norwich NR3 4EG

**Tel 01603-425090**

### **The Service**

- Coach transport available for all disabled, deprived or elderly people

### **Catchment Area**

- 30 mile radius of Norwich

### **Notes**

- Wheelchair accessible. Special seats for wheelchair users to remain in their chair. Super low floor for easy access plus air conditioned

# **West Norwich Community Transport**

18 Frances Way  
Bowthorpe Employment Area  
Norwich NR5 9JA

**Tel 01603-748800 Fax 01603-747434**

## **The Service**

- A mini-bus dial-a-ride service around Norwich and to the Norfolk and Norwich University hospital. People must be members of the scheme and pre-book their journeys
- The mini-bus is also available for group hire

## **Catchment Area**

- North Earlham, Larkman, Marlpit Estates, West Earlham and Bowthorpe

## **Notes**

- Wheelchair accessible

## **End of Norwich Schemes**

## **Bawburgh Community Car Scheme**

Woodsend  
Marlingford Road  
Bawburgh NR9 3LU

**Tel 01603-745253**

### **The Service**

- A community car scheme providing journeys for medical appointments

### **Catchment Area**

- Bawburgh parish

### **Notes**

- Open to people of any age

## **Beckvale Community Car Scheme**

2 Mill Lane,  
Pulham Market  
Diss  
Norfolk IP21 4TN

**Tel 01379-676743**

### **The Service**

- Community Car Scheme providing journeys to surgeries and hospitals

### **Catchment Area**

- Pulham Market and Pulham St Mary  
South Norfolk

## **Beccles/Bungay Area Community Transport**

The Riverside Centre

bact@btconnect.com

The Staithe

Bungay

Suffolk NR35 1BF

**Tel 01986-896896**

**01986-895665**

### **The Service**

· A Community Car Service, a mini-bus for group hire and also a mini-bus dial-a-bus ride service

### **Catchment Area**

· Beccles, Bungay and the surrounding villages in both Norfolk and Suffolk

### **Notes**

- Wheelchair accessible
- Additional Service of wheelchair accessible car

## **Car Link**

Belmore Business Park

Belmore Road

Norwich, Thorpe St. Andrew

NR7 0PT

**Tel 01603 700657**

### **The Service**

· A volunteer car scheme providing journeys for people who don't have access to other suitable transport. CarLink relies on volunteer drivers from towns and villages local to the clients

# **Diss and District Community Transport Association, `Borderhoppa`**

First Floor

Borderhoppa@redmoon.me.uk

Bullock Fair

Charity Centre

Bullock Fair Close

Harleston

Norfolk IP20 9AT

Tel 01379-854800

## **The Service**

- A mini-bus dial-a-ride service based around Eye, Harleston, Diss and Stradbroke. The service is available to anybody in the parishes in this area who has no access to alternative transport
- Mini-bus also available for group hire

## **Catchment Area**

- The parishes around Eye, Harleston, Diss and Stradbroke

## **Notes**

- Wheelchair accessible

## **East Marlingford, Easton and Colton Car Scheme**

14 Woodview Road  
Easton  
Norfolk NR9 5EU

**Tel 01603-880857**

### **The Service**

- Community Car scheme for people over 60 years of age

### **Catchment Area**

- East Marlingford, Easton and Colton villages

## **Hingham Car Scheme**

Hingham Post Office  
Market Place  
Hingham NR9 4AF

**Tel 01953-850323**

### **The Service**

- Community car scheme providing journeys for all trips apart from shopping and leisure

### **Catchment Area**

- Hingham

## **ITS - Integrated Transport Solutions**

Dough Bennett, ITS Project Manager  
Passenger Transport Unit  
County Hall  
Martineau Lane  
Norwich NR1 2SG

**Tel 01603-224367**

### **The Service**

- Providing health and well-being through the provision of an integrated transport service.
- Co-ordination of health related journeys.

### **Catchment Area**

- Whole of Breckland and South Norfolk

## **Kickstart Norfolk**

10 Royson Way  
Dereham NR19 1WD      [kick-admin@btconnect.com]

**Tel 01362-699923**

### **The Service**

- Moped Loan Scheme for age group 16-65 to access work or training

**Catchment Area** · Norfolk

### **Notes**

- To ride a moped you must have at least a provisional licence

# **Loddon Church Plain Surgery Voluntary Car Scheme**

Church Plain  
Loddon

(loddon.doctors@.nhs.net)

Norwich NR14 6EX

**Tel 01508-520222**  
**01508-528579**

## **The Service**

· A volunteer car scheme that provides journeys for people who have no alternative transport. The scheme covers appointments at the doctors surgery and local hospitals

## **Catchment Area**

· Patients of Church Plain Surgery Loddon

## **Notes**

· All requests to be made through the surgery reception

## **Norwich Door to Door**

([www.norwichdoortodoor.org.uk](http://www.norwichdoortodoor.org.uk))

Room 81  
Norwich Community Hospital  
Bowthorpe Road  
Norwich NR2 3UD

**Tel 01603-776735**

## **The Service**

· A mini-bus dial-a-ride service for all people who find it very difficult or impossible to use the existing public transport buses or the volunteer car service. The fully

wheelchair accessible vehicles can take members to visit the doctor and clinics, go shopping, pursue further education opportunities, make social trips or go to work

### **Catchment Area**

- Greater Norwich

### **Notes**

- A charity service - annual membership required

## **Tibbenham & Carleton Rode Community Car Scheme**

Harefield  
Bunwell Street  
Bunwell  
Norwich NR16 1AB

**Tel 01953-789595**

### **The Service**

- Community car scheme providing journeys for medical appointments

### **Catchment Area**

- Tibbenham and Carleton Rode

## **Waveney Community Bus**

Oak House [www.mendham.org.uk/bus](http://www.mendham.org.uk/bus)  
The Street  
Metfield  
Harleston IP20 0LB

**Tel 01379-588283**

**The Service**

- A scheduled mini-bus feeding into Bungay, Halesworth, Harleston, Diss, Norwich and Lowestoft

**Catchment Area**

- A dozen villages in the Metfield, Mendham, Withersdale, South Elmham `Saints' and Harleston area

**Notes**

- The mini-bus is available for group hire

**Wymondham Area Flexi-bus**

Our Hire

Willowlands

67 Old Road

Acle, Norwich

NR13 3QW

**Tel 0845-6002315**

**The Service**

- A mini-bus dial-a-ride service feeding into Wymondham

**Catchment Area**

- Villages around Wymondham

**Notes**

- Also provides journey to work and late night service
- Wheelchair accessible

**End of South Norfolk Schemes**

## **Burnham Area Community Car Scheme**

The Village Hall  
Kirkgate Street  
Holme-next-the-Sea  
Hunstanton PE36 6LH

**Tel 01485-525511**

**Mon-Fri 10.00am-12.30pm**

### **The Service**

- Community Car Scheme

### **Catchment Area**

- Burnham Thorpe, Burnham Market, Burnham Norton, Burnham Overy Staithe, Titchwell with Choseley, Stanhoe, North Creake, South Creake, Holme-next-sea and Wells-next-Sea

## **Docking Community Bus**

**Tel 01553-776971**

### **The Service**

- Mini-bus dial a ride services into Hunstanton and King's Lynn from villages in the Docking area.  
Mini-bus also available for group hire

### **Catchment Area**

- North West Norfolk

### **Notes**

- Wheelchair accessible

# **Feltwell Community Car Scheme**

**Tel 01842-827979**

## **The Service**

- Community car scheme

## **Catchment Area**

- Feltwell

## **Notes**

- Medical Visits

# **Great Massingham Area Community Car Scheme**

Great Massingham Village Hall  
Station Road  
Kings Lynn PE32 2HW

**Tel 01485-520823**

## **The Service**

- Community Car Scheme

## **Catchment Area**

- Harpley, East Rudham, West Rudham, Bircham, Great Massingham, Docking, Syderstone, Little Massingham, Fring, Wicken Green and Weasenham

# **Heacham and District Community Car Scheme**

Snettisham Parish Council Offices  
73 Lynn Road  
Snettisham, Kings Lynn PE31 7QA

**Tel 01485-544544 (08.30am-1.00pm)**

## **The Service**

- Community Car Scheme

## **Catchment Area**

- Snettisham, Fring, Ingoldisthorpe, Ringstead, Dersingham, Sedgford, Shernbourne Sandringham and Heacham

## **Notes**

- Minimum Fee Payable £1.50

# **Kickstart Norfolk**

10 Royson Way  
Dereham NR19 1WD

[kickstartnorfolk@tscali.co.uk](mailto:kickstartnorfolk@tscali.co.uk)

**Tel 01362-699923**

## **The Service**

- Moped Loan Scheme for age group 16-65 to access work or training

## **Catchment Area**

- Norfolk

## **Notes**

- To ride a moped you must have at least a provisional

licence

## **Middleton Community Car Scheme**

**Tel 01553-842448**

### **The Service**

- Community Car Scheme

### **Catchment Area**

- Middleton

### **Notes**

Medical visits or to connect with other transport

## **Northwold Community Car Scheme**

42 School Lane

Northwold

Thetford IP26 5NB

**Tel 01366-728515**

### **The Service**

- Community Car Scheme

### **Catchment Area**

- Northwold and Whittington

### **Notes**

- Medical Visits
- Feeder connection links to public transport

## **West Norfolk Community Transport**

## **Project**

St Augustine's wnct@btconnect.com  
Healthy Living Centre  
Columbia Way  
Kings Lynn  
Norfolk PE30 2LB

**Tel 01553-776971**  
**01553-776142**

### **The Service**

- Dial-a-bus: **Tel 01553 770310**
- Medi-bus, Shopmobility

### **Catchment Area**

- North West Norfolk around Wells / Fakenham area

### **Notes**

- Wheel Chairs available for loan
- Membership Registration
- Wheelchair accessible

## **End of West Norfolk Schemes**

## **Accessible Taxis and Mini-buses**

Listed below are firms within Norfolk with accessible taxis and Mini-buses. Please specify when booking if you require an accessible vehicle.

### **Aylsham**

- A1 Cabs 01263 513371

### **Broads**

- AMZA Travel 01493 750863
- Express 01603 767626
- Our Hire 01493 752223
- Stalham Mini-bus 01692 582796
- Tolver Taxis 01603 712574

### **Bungay/ Beccles**

- Grebe Coaches 01502 677437

### **Cromer**

- A1 Cabs 01263 513371
- Cromer Travel 01263 837013

### **Dereham**

- A Six Taxis 01603 880666
- Breckland Taxis 01362 698000
- Compass Cabs 01362 695046
- David Matthews 01603 881051
- Dereham Taxis 01362 696161
- United Taxis 01603 300300

### **Fakenham**

- Cox Mini-bus 01328 820801
- Dougie Smith 01328 838766

### **Framlingham Earl /Loddon**

- Chet Taxis 01508 520705
- Lawrence Casey 01508 494007
- Taxi-Link 01603 270190

## **Great Yarmouth**

- AMZA Travel 01493 750863
- AAA Travel 01493 603082
- Albies 01493 331111
- Anglia Taxis 01493 855855
- Grebe Coaches 01502 677437
- Lawrence, DG 01493 852120
- Swift Taxis 01493 330330

## **Hunstanton**

- Tom's Cars 01485 535582

## **Kings Lynn**

- Airport Link 01553 768528

## **Norwich**

- AMZA Travel 01493 750863
- A Six Taxis 01603 880666
- ABC 01703 630022
- Arrow Taxis 01603 788018
- David Matthews 01603 881051
- Dolphin Autos 01603 661407
- Express 01603 767626
- Norwich Radio Taxis 01603 300300
- Phoenix 01603 611222
- Sapphire Chauffeurs 01603 611222
- Taxi-Link 01603 270190
- Tolver Taxis 01603 712574

## **North Walsham**

- Bluebird Travel 01692 405091
- NJE 01692 404796

## **Swaffham**

- Home James 01953 885966
- United Taxis 01603 300300

## **Thetford**

- Breckland Taxis 01362 698000
- Home James 01953 885966
- United Taxis 01603 300300

## **West Norfolk**

- Cavalier Taxis 01406 326518
- G J Bishop 01366 324307

## **Useful Contacts**

**For information on Public Transport call**

**Traveline on 0870 608 2 608 or go to**

**[www.traveline.org.uk](http://www.traveline.org.uk)**

The County Council and your local District Council are good contacts and will be able to provide you with information on transport in your area and concessionary fares.

## **Borough Council of King's Lynn and West Norfolk**

King's Court  
Chapel Street  
King's Lynn PE30 1EX  
Tel 01553 616200

## **Breckland Council**

Elizabeth House  
Walpole Loke  
Dereham NR19 1EE  
Tel 01362 695333

**Broadland District Council**

Thorpe Lodge  
1 Yarmouth Road  
Norwich NR7 ODU  
Tel 01603 430558

**Great Yarmouth Borough Council**

Planning and Development Department  
Maltings House  
Maltings Lane, Gorleston  
Great Yarmouth NR31 0GY  
Tel 01493 846430

**Norfolk County Council**

Passenger Transport Unit  
County Hall, Martineau Lane  
Norwich NR1 2SG  
Tel 0844 8008003  
[www.passengertransport.norfolk.gov.uk](http://www.passengertransport.norfolk.gov.uk)

**North Norfolk District Council**

PO Box 1  
Council Offices  
Holt Road  
Cromer NR27 9PZ  
Tel 01263 516052

**Norwich City Council**

City Hall  
Norwich NR2 1NH  
Tel 01603 212515

## **South Norfolk District Council**

South Norfolk House  
Swan Lane  
Long Stratton NR15 2XE  
Tel 01508 533933

## **WNDiS**

West Norfolk Disability Information Service  
Railway Road  
King's Lynn  
Norfolk PE30 1NF  
Tel 01553 776177

## **NDiS**

Norfolk disability Information Service  
Vauxhall Centre  
Johnson Place, Vauxhall Street  
Norwich NR2 2SA  
Tel 01603 763295